



## Background to the role

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### SENIOR SYSTEMS ENGINEER

Applicants should have at least 5 years of relevant, recent experience in a Sys Admin, DevOps, Server engineer or related IT role. You will be interested in technology and interested in ensuring that Tibus delivers for its clients from an operational perspective.

Your job is about understanding an array of disparate systems and platforms. You will work with different technologies and different packages to optimize how they work and what they do for Tibus customers. You will understand what makes for a good customer experience and you will know that clients are the centre of a commercial operation like Tibus.

You are interested in people and you are interested in technology. You are interested in how customers want to work and you enjoy talking to new voices and building relationships with them. You understand the need for industry leading standards of service and explanation because those are the standards you set for yourself.

You will report directly to the Head of Orchestration, but you will work with the Commercial Manager, Customer Success Manager and the MD on occasion. You will want to be personally responsible for making Tibus more efficient and more orientated toward automation.

You will enjoy working in a team environment. You will know how to get the best from your peers in Tibus and your colleagues across the wider business. Forming teams and strong working relationships will come



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naturally to you.

You might be keen to work-from-home primarily and that is okay by us. But you will know that you are expected to be in our Belfast office as often as is needed to support your colleagues. You'll be interested in occasional travel to client meetings or other events across the UK & Ireland.

You want to take the next step in your career into a technical service role, working for a small but hard-working Internet Service Provider. You'll want to be part of a wider group, one of the world's leading media companies. You're ambitious. You're for us. And we're for you.